

**Easterling, Deborah**

229409

**From:** Easterling, Deborah  
**Sent:** Wednesday, April 27, 2011 11:37 AM  
**To:** 'kevin neuman'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Dear Mr. Neuman:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

**From:** kevin neuman [<mailto:kneuman1@sc.rr.com>]  
**Sent:** Tuesday, April 26, 2011 9:36 PM  
**To:** Contact  
**Subject:** Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

The attached file is the filled-out form. Please open it to review the data.

RECEIVED

PSC SC  
MAIL / DMS



\* Required Fields

Letter of Protest  
in Docket \* 2011 - 47 - WS

Print

Email

Date: \* April 27, 2011

**Protestant Information:**

Name \* kevin neuman

Mailing Address \* 467 Greenetree Lane

City, State Zip \* Lexington, SC 29072 Phone \* 864-344-7085

E-mail kneuman1@sc.rr.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of Carolina Water.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

I already find it outrageous that I'm paying \$39 just for my sewer bill. That's if I don't use any water at all! I'm paying over \$80 per month for my water. This is ridiculous! I moved from Greenwood three years ago, and paid the same amount for three months. Carolina Water has been dreadful in customer service as well. Many in our neighborhood, including myself, took the time to complain last year when they kept screwing up our bills. It is frustrating I don't have the ability to change companies. Their reasoning for increasing our bills 80% is they haven't gotten enough back from their investment they made a few years back? I own my own business, and if I tried to raise my customer's prices 80% because I didn't invest in my equipment properly, well I think you know the answer. This is the only company I have ever officially filed a complaint against in my 46 years. That's how disgusted I am at these people. We cannot afford to be stolen from, which is what Carolina Water is doing to us. This increase must be put to rest.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

I would certainly show up if asked to.